

Terms and Conditions

- 1 Clients should confirm availability of accommodation before making any firm travel arrangements.
- 2 **Safety** - No responsibility is accepted by the owners of the property for any accident or injury caused in the property or grounds.
- 3 10% deposit is payable at the time of booking with the balance due 6 weeks prior to the start of your holiday. If payment is not received when due it will be assumed that the client has cancelled the booking and the appropriate cancellation charges will apply. Payment methods are shown on the booking form and on our web site.
- 4 A refundable inventory deposit (£100) for the apartment is payable with the balance payment to cover minor breakage, shortages, additional cleaning required, breach of terms and conditions, etc., and, if no charges are due, will be refunded in full. Any additional costs incurred as a result of the clients use of the accommodation will be payable in full by the client.
- 5 The accommodation will be cleaned and checked prior to your arrival and the keys should be collected from the owners' representative on your arrival.
- 6 All accommodation is rented on a self-catering basis and the descriptions of the facilities and services to be provided are as advised.
- 7 Prices are correct at the time of writing and will be honoured for reservations made within one week.
- 8 An inventory is provided in the accommodation. Any defects or deficiencies must be reported to the local representative within 48 hours of your arrival. After this time it will be assumed that everything is in order. You will be provided with a contact telephone number and address for the local representative with the directions and guidance notes.
- 9 The owner and their agents must be allowed access to the accommodation at all reasonable times to allow them to carry out their duties, e.g. for changing the gas cylinder, repairs, etc.
- 10 The apartment is to be used for a maximum of four adults. A reasonable standard of behaviour is expected at all times. Please note that in residential areas in Spain excessive noise between 11pm and 8am may attract the attention of the local authorities or police.
- 11 Sub Letting - The property cannot be sub let to any other persons than those on the original booking agreement.
- 12 You are required to use the apartment and contents with the utmost care and to make good any damage to the property and its fittings. Any damage must be reported immediately to the representative.
- 13 Please consult the local representative if you need help or advice. They can also arrange for any additional items you may require such as a replacement gas cylinder, linen change, etc.
- 14 On your day of departure you must vacate the property no later than 12 noon (later departures by prior arrangement only) to allow the representative access to prepare for the new arrivals. The representative will make an inspection of the house to confirm the inventory and that everything is in order. To facilitate this procedure you are requested to leave the house tidy, the crockery and cutlery cleaned and stored in the appropriate cupboards, the cooker clean and the rubbish cleared and placed in one of the green roadside bins. There will be an additional charge if these procedures are not followed.
- 15 There can be building work going on and we are not always aware of this. If we do know of any building work being carried out in close proximity to the rented property we shall inform you as soon as possible.
- 16 We recommend that you take holiday insurance not only to cover you against loss or accidents, but also to cover against accidental damage to the owner's property
- 17 In the unlikely event of a break in the supply of services to the property, or failure of an appliance, the liability of the owner, their representatives and agents is limited to their best endeavours to resolve the problem as they are at the mercy of the local authorities and repair agents. In the case of a break in the water or electricity supplies please check with the neighbours to see if it is a general problem. If the problem is confined to the apartment only please contact the representative for assistance.
- 18 Television reception and channel availability are variable and can be intermittent so specific channels cannot be guaranteed.
- 19 In the event of cancellation by the hirer the following charges apply: For cancellations effected more than 42 days before start of hire period - the deposit. For cancellations effected less than 42 days before the start of the hire period 50% of the total hire cost. Refunds may be given if the property is re-let for the period booked.
- 20 A cancellation takes effect when we receive written notification from the hirer or four days after the date on which an unpaid payment is due. The holiday insurance we recommend you to have includes cover for cancellation charges. Cancellation charges for flights and car hire are subject to the conditions of the company with whom the booking is made. Insurance premiums and deposits are not refunded in the event of cancellation.
- 21 In the unlikely event that the product or service booked is not available the liability of seascapespain.com shall be limited to any refunds or compensation that can be obtained through the third parties. In this unlikely situation we would, of course, use our best efforts to find you an alternative.